Due to recent extensive flight cancellations and the extension of suspending SV domestic and international flights until further notice as precautionary measures to prevent the spread of the corona virus, all cancelled flight segments will change to UN status in the GDS PNR and if these segments were not removed from the GDS PNR at least 24 hours prior to the departure date of these segments, SV might be charged the full booking fees for these segments.

Accordingly and as per the SV GDS Booking & Ticketing Policy (http://saudia.com/travelagencies), all travel service providers are kindly requested to remove all HX, UN, UC and NO segments from their PNRs immediately or at least 24 hours prior to the flight departure date.

Failure to remove these unproductive segments from the GDS PNRs might make the travel service provider susceptible to penalties as per the above policy.

Here are the entries to find the PNRs containing the above inactive status codes in the GDS systems:

<table>
<thead>
<tr>
<th>Date</th>
<th>Reference</th>
<th>Effective date</th>
</tr>
</thead>
<tbody>
<tr>
<td>02 April 2020</td>
<td>202004022</td>
<td>IMMEDIATELY</td>
</tr>
</tbody>
</table>

If you have any questions or comments on this Bulletin, please contact SAUDIA manager in your area.

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**GDS Procedures**

<table>
<thead>
<tr>
<th>GDS</th>
<th>Entry Format</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amadeus</td>
<td>LPO/JEDSV0XXX/A(SV)E(UN, HC, UC)D(01APR-15APR)</td>
</tr>
</tbody>
</table>

Please replace JEDSV0XXX with your agency’s office id.

Then, enter LPS/PS to check the completion status:

> LPS/PS

**PASSENGER LIST STATUS TABLE – JEDSV0XXX**

1. LPO/JEDSV0XXX/A(SV)E(UN, UC, HC)D(03 02APR COMPLETE 1 PNR
2. LPO/JEDSV0XXX/A(SV)E(UN, UC, HC)D(03 02APR PENDING
3. LPO/JEDSV0XXX/A(SV)E(UN, UC, HC)D(01 01APR PENDING

Then, enter LPS/D1, where (1) is the line number of the completed PNR list:

> LPS/D1

**PASSENGER LIST – SEARCH BY OFFICE**

LPO/JEDSV0401/A(SV)E(UN, UC, HC)D(03APR-03APR)
OFFICE JEDSV0401
001 ALJAKTHAMI/NOWAF MR ABCXYZ

Then, display a PNR from the above list using the line number of that PNR:

> LPS1

**TICKET RECONCILIATION NEEDED**

--- TST SPP ---
RP/JEDSV0XXX/JEDSV0XXX AA/SU 22MAR20/1354Z JZ8RTA
1. ALJAKTHAMI/NOWAF MR
2.  SV 215 3 29MAR 7 JEDAMS FLW
3.  SV 216 2 02APR 4 AMSJED UN 1555 2235 *1A/E*
4.  SV 216 3 03APR 5 AMSJED UN 1555 2235 E*

More details are available in the help pages > HE LPO

<table>
<thead>
<tr>
<th>Galileo</th>
<th>LD/SC-HX.UC.UN/AV/1APR-15APR-AC-UN</th>
</tr>
</thead>
</table>

More details are available in the help pages > H/LD

<table>
<thead>
<tr>
<th>Sabre</th>
<th>QK+AL-SV/SD-01APR-15APR-AC-UN</th>
</tr>
</thead>
</table>

Then, after receiving an U MSG, the PNRs can be moved in a queue for further handling with the command: QJ/50
AL=airline
SD=service date
AC=action code/status code (one status code can be used at a time)
50=queue number (it can be any number between 50 and 511)

More details are available in the help pages > HE LPO

<table>
<thead>
<tr>
<th>Worldspan</th>
<th>&gt;QR86 (Enter) Then fill-in the mask</th>
</tr>
</thead>
</table>

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SD=service date
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