### Introduction:
SAUDIA decided to waive all tickets, and EMDs restrictions for domestic flights and apply the below procedure.

### Procedures

<table>
<thead>
<tr>
<th>Effective date</th>
<th>All domestic flight tickets with confirmed bookings for future travel.</th>
</tr>
</thead>
</table>
| Waiving period | - Cancel booking with the option to keep the passenger Ticket/EMD as credit valid to be used in the same route and class of service without any restrictions to the new date of travel and without collecting fees or fare difference for one time only, (The ticket is valid for one year considered only from the commencement of the specified date of travel ticket).
- Reroute to any other station (as requested by the guest) without fees and for one time only with the fare difference, if any in addition to add value (VAT) tax.
- Apply fees and condition for refund (Ticket or EMD)
- (Revalidation/ Reissue /No-show/Go-show) without fees or fare difference in the same class of service for one time only. And collecting charges manually for any further transaction.

### After sales services

- Re-associate all ancillary service EMD without fees example: (extra baggage, seat selection...etc.) for one time only.

### Note:
- It’s allowed to change the date of travel during the above specified period without any restrictions to the new travel date.
- The reissue will be by using FXI INVOLUNTARY to the same class of service named on the original ticket.

### Procedures

- Procedures of the amendments to the system will be considered only from the commencement of the specified date of travel ticket.
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### Effective date
IMMEDIATELY

### Affected bulletin
202003112 / 202003051 / 202003081

### Reference
202003241

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**If you have any questions or comments on this Bulletin, please contact:**

SAUDIA manager in your area

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### Groups:

- ✔️ Apply fees and condition for refund (Ticket or EMD).
- ✔️ Reroute to any other station (as requested by the guest) without fees and for one time only with collecting the fare difference if any.
- ✔️ (Revalidation/ Reissue) without fees for one time only.

### المجموعات:

- ✔️ تطبيق الرسوم والأحكام عند استرداد النذكرة أو الفسما.
- ✔️ تغيير خط السير إلى أي محطة أخرى (حسب طلب الضيف) بدون رسوم ولمرة واحدة فقط مع استحصال فرق السعر إن وجد.
- ✔️ (إعادة الحجز - إعادة الإصدار) بدون رسوم لمرة واحدة فقط.

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