Waiving all ticket restrictions from/to Istanbul (IST) to/ From (IST)

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<th>تاريخ / Date</th>
<th>الرقم المرجعي / Reference</th>
<th>تاريخ التطبيق / Effective date</th>
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<tr>
<td>29 June 2016</td>
<td>201606291</td>
<td>IMMEDIATELY</td>
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Due to the closure of Ataturk International Airport in Istanbul as a result of the unfortunate security events, it has been decided to exempt all affected tickets that issued with confirmed booking for flights departing from/to Istanbul (IST) from all restrictions and penalties when: (Rebooking/ Rerouting/refund and no-show), effective from June 29, 2016 to July 7, 2016 for all the tickets of affected guests.

**Note:**

Applying the waiving of restrictions on all current or later bookings based on the guest request to change or cancel the tickets during the mentioned period above, for example:

1- If the guest contacted the Travel Service Provider during the mentioned period above and he had a booking in the coming months (August, September, etc) he will be exempted from all restrictions.

2- If the guest contacted the Travel Service Provider after July 7, 2016 and he had a booking in the coming dates, apply all the restrictions when changing or refunding the tickets.

**Note:**

To implement the waiving on all current or later bookings based on the guest request to change or cancel the tickets during the mentioned period above, for example:

1- If the guest contacted the Travel Service Provider during the mentioned period above and he had a booking in the coming months (August, September, etc) he will be exempted from all restrictions.

2- If the guest contacted the Travel Service Provider after July 7, 2016 and he had a booking in the coming dates, apply all the restrictions when changing or refunding the tickets.

If you have any questions or comments on this Bulletin, please contact:

[gdssupport@saudiairlines.com](mailto:gdssupport@saudiairlines.com)

This bulletin is binding application and it is for distribution to Travel Service Providers.