

Domestic & international tickets validity

Date	Reference	Effective date
01 February 2018	201802011	01 Mar 2018

It has been decided to unify the validity for Domestic & International tickets to be one year only. This change will be effective starting from 01 Mar 2018 as follows:

- 1- All existing ticket rules and conditions that appear in the ticket validity box will apply as usual except the ticket validity for both domestic and international travel will be changed to:
 - One year from the date of issuance, this new validity is applied to Saudia tickets issued on/after 01 Mar 2018.
- 2- Expired tickets are not valid for (Renewal – Reissue – Rebooking – Check-in – Refund).
- 3- The expiry date of the ticket validity (N.V.A) must be indicated in the fare calculation box (TST) before issuing or reissuing the ticket, and if it hasn't been added automatically it must be added manually.
- 4- Applying the new validity period on the Domestic & International tickets that issued from/after 01 Mar 2018.
- 5- Applying the previous procedures on the Domestic & International tickets that issued before 01 Mar 2018.
- 6- It is very important to inform the guests that they must utilize their tickets during the validity period, after the validity period the coupon status will be changed automatically to (Z) and no action will be possible / allowed.

Payment methods:

Applying the ticket validity for Domestic & International tickets on all payment methods (Cash, Credit Cards) or any Saudia accredited form of payments, Except:

- 1- Government payment GR
- 2- Cases of involuntary refund.

Validity of AL FURSAN rewards tickets:

AL FURSAN rewards tickets are valid for one year from the date of original issuance, and it will lose its validity and value after this period.

If you have any questions or comments on this Bulletin, please contact:

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