

Updating international flight RBDs		
Date 28 MAR 2014	Reference number 201403283	Implementation date/ Immediately IMMEDIATELY

As part of unifying class services with SkyTeam members, and to keep pace with the aviation industry in providing luxurious service to Saudia clients and to streamline the booking procedures, a number of RBDs have been cancelled and new ones have been introduced on international sectors starting from the 30th of March, 2014 as follows:

First class	
RBDs	Fare Families name
F	Flex
P	Flex
A	Flex

Business class	
RBDs	Fare Families name
J	Flex
C	Value
D	Value
I	Value

Guest class		
RBDs	Fare Families name	
Y	Flex	
E	Value	New Class
B	Value	
M	Value	
K	Value	
H	Value	
L	Value	
Q	Value	
T	Value	
N	Saver	New Class
V	Saver	
G	Groups	
X	FFP	New Class

- Saudia has introduced new booking class for international flights on economy class, which is “E” class that’s going to be a substitute for “W” class, and having the same conditions of “W” class.

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- Saudia has introduced new booking class for international flights on economy class, which is “N” class that’s going to be a substitute for “X” class, and having the same conditions of “X” class.
- Assigning “X” and “O” classes for Sky Team Alliance members.

Points

- New RBDs accept all forms of payments (cash – credit cards – etc)
- Tickets issued before the 30th of March, 2014 will be accepted as per previously followed conditions
- International ticket conditions are applied upon new RBDs according to previously followed conditions

Notes:

- Tickets with confirmed bookings will be accepted on old classes without amendment.
- In case a passenger holding a ticket with one of the old classes and has got a booking on Saudia’s new classes, then his/her ticket will be reissued with the collection of the fare difference between the classes and the collection of the reissuance fees too.
- In case a passenger needs to change his/her travel date for the same routing and same class, then calculate the change fees and issue an EMD for that.

Accepting Go-show & downgrade passengers at the airport:

- **Accepting Go-Show passengers at the airport:**

	Booking class	Upgrading class	Procedures
First class	A	P	Collect the fare difference only
	F, P	F, P	Accepting passengers on the same classes without fees
Business class	D, I	C	Collect fare difference and fees
	C	C	Accept passenger on the same class and collect reissuance fees
	J	J	Accept passenger without fees
Economy class	H,L,Q,T,X,N,V	M	Collect fare difference and fees
	E,B,M,K	E,B,M,K	Accept passengers on the same classes and collecting reissuance fees
	Y	Y	Accept passengers on the same class without fees

- **Involuntary down-grade:**

	Booking class	Class downgraded to	Assigned classes for refund
First class	F, P, A	Business class	D
First class	F, P, A	Economy class	B
Business class	J,C,D,I	Economy class	K

Note:

For more information please check the fare rules with the Tariff department in Saudia.

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If you have any questions or comments on this Bulletin, please contact:

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