



استراتيجيات المبيعات - نظم التوزيع الشامل
URGENT BULLETIN **نشرة عاجلة**

Updates on Domestic Fare Rules

Date : 30JAN2013

Reference : 201301301

Effective date: 01-Feb-2013

قائمة التوزيع / Distribution List
 GDSs and Travel Service Providers Worldwide
 For information: All SV Sales Manager & GMs

Reference to our bulletin 201207011 and after evaluating the operational changes on all domestic routes, we would like to inform you that Saudia intends to apply new rules on all domestic fares effective 01 Feb 2013 as follows:

- All domestic tickets are valid for 6 months from the date of first confirmed booking. The NVA box will be updated automatically after pricing.
- The ticket cannot be renewed after its expiry date.
- In case a passenger cancelled his/her booking, a new booking has to be done at the same time and never leave the ticket open. (please note the validity date in NVA box).
- When reissuing a domestic ticket, it is necessary that you add the validity of the original ticket in the N.V.A box of the new ticket.

Example: Ticket not valid for travel after 12 December

Cryptic: TTK/VXX12DEC

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>
TST 00001 JEDSV0008 WA/20FEB M 1 LD 13JUN12 OD JEDRUH SI.... T- E AL SV.
1.WA/WAMR
CTY CR FLT/CLS DATE TIME ST PC F/B TKT/D NVB NVA BG
1. JED SV 1056 Y 13JUN 0100 OK Y2SVR..... 12DEC 1PC .
RUH .....
.....
.....
FARE F SAR 280.00 EQUIV ..... TX .....
TX ..... TX .....
TOTAL SAR 280.00 BR..... NF.....
COMMISSION ..... TOUR CODE.....
FORM OF PAYMENT
CASH.....
.....
FARE CALCULATION JED SV
RUH280.00SAR280.00END.....
.....
.....
EN.....
.....
PR.....
..... ORIGINAL ISSUE/IN
EXCHANGE.....
.....

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GUI: Add the ticket expiration date in the N.V.A box in the TST.

TST -- Webpage Dialog

TST

Check country taxes

TST	1	Change	Loc., sign, date	JEDSV0008 WA/	Type	M	Orig/dest	JEDRUH	TKT type		Valid carrier	SV
Last date to ticket	13JUN12	Passenger	1.WA/WAMR	Calculation Mode	1							

#	Stop.	City	Carrier	Flight	Class	Date	Time	Status	Fare basis	TKT desig.	NVB	NVA	Baggage
1	O	JED RUH	SV	1056	Y	13JUN	01:00	OK	Y2SVR			12DEC12	1PC

Base fare	SAR	280.00	Normal issue(F)
Equivalent			Banker's rate
Taxes			
Airline Fees	SAR	15.00	
Total	SAR	295.00	Net fare

Commission

Tour code

Form of payment CASH

Fare calculation JED SV RUH280.00SAR280.00END

Build

Endorsements / restrictions

Payment restrictions

Endorsements / restrictions

Original issue/in exchange

Update Update segments Delete Exchange

Refund, Reroute and Rebook Fees

1. Procedure to be followed (before/after) departure & with (O) coupon status:

- (Refund / Reroute) for first & business classes (SAR 70).
- (Refund / Reroute) for economy classes (SAR 50).
- (Rebooking / Revalidation) for all classes should be free anytime.
 - **Exemptions of fees for (Refund/Reroute)**
 - Involuntary cases.
 - All staff tickets.

2. Procedure to be followed with GTR tickets:

- Rerouting fees applied as mentioned above.
- (Rebooking / Revalidation) for all classes should be free anytime as long as the coupon is on (O) status.
- GTR Ticket validity is 12 months from the date of issuance and it may be renewed twice.
- GTR Ticket should not be valid or should not be renewed after 3 years from original date of issue.
 - **General pricing for GTR:**
 - FQDJEDRUH/R,U*GTR to display fares
 - FXP/R,U*GTR to price booking

3. Procedure to be followed with ROYAL INV tickets:

- Rerouting is not permitted for all ROYAL INV tickets.
- (Rebooking / Revalidation) for all classes should be free anytime as long as the coupon is on (O) status.
- ROYAL INV Ticket validity is 12 months from the date of issuance.



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- **General pricing for GTR:**
 FQDJEDRUH/R,U*INV to display fares
 FXP/R,U*INV to price booking

Notes

- In case of refunding a ticket, all related bookings should be cancelled.
- For domestic tickets issued before 01FEB13, the old fare rules would apply.
- Applying new (M, B) classes on economy for route (RUH - ULH).
- Fully un-used tickets:
 - In case of fully un-used ticket and there is a fare difference, all additional fares should be collected before departure.
- Partially used tickets:
 - In case of partially used ticket and there is a fare difference, all additional fares should **NOT** be collected and ticket may be accepted as is.

The following table illustrates the new applicable fees for domestic tickets:

	Refund / Reissue		
	Adult	Child	Infant
First Class	SAR 70	SAR 70	SAR 15
Business Class	SAR 70	SAR 70	SAR 15
Economy Class	SAR 50	SAR 25	SAR 5

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