

International tickets validity

Date	Reference	Effective date
16 MAY 2016	201605161	01 JUN 2016

It has been decided to determine the tickets validity for international tickets to be one year only starting from JUN 1, 2016 and that as follows:

- 1- Except to what is mentioned in the ticket, the conditions or the applied tariff, which limit the validity of the ticket (that will be shown in the ticket validity box) the ticket is valid for:
 - One year from the date of issuance, in case of not using any coupon from the ticket
 - One year from the date of the beginning of the first flight, in case of using part of the ticket.
- 2- The expired ticket is not valid for (renewal – reissue – rebooking – check-in – refund)
- 3- The expiry date of the ticket validity (N.V.A) must be in the fare calculation box (TST) before issuing or reissuing the ticket, and if it hasn't been added automatically it must be added manually.
- 4- Applying the new validity period on the international tickets that issued from/after JUN 1, 2016.
- 5- Applying the previous procedures on the international tickets that issued before JUN 1, 2016.
- 6- It is very important to inform the guests that they must utilize their tickets during the validity period after the validity period the Coupon status will be automatically changed to (Z) and no action will be possible/allowed.

Payment methods:

Applying the ticket validity for international tickets on all payment methods (Cash – Credit Cards – SPAN – SADAD – Business accounts – Cheques) except:

- 1- International tickets issued by a government payment (FOP) GTR
- 2- Cases of involuntary refund.

Refund:

Refund is not allowed after the expiry of validity period for international tickets according to conditions above.

Validity of Alfursan rewards tickets:

Alfursan rewards tickets are valid for one year from the date of original issuance, and it will lose its validity and value after this period.

If you have any questions or comments on this Bulletin, please contact:

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