

Showing Proof of Identity		
Date 02 JAN 2014	Reference number 201401021	Date of Implementation Immediately

Out of Saudia's care to comply with the policy & laws of the kingdom of Saudi Arabia and as an implementation of the security procedures followed in all governmental & private sectors, also to maintain Saudia's revenues and the rights of its clients;

Therefore, an identity proof procedure has to be implemented, and we urge all travel service providers to ask their employees to follow the below procedures to avoid legal accountability:

Telephone, Mobile and Internet Sales Procedures:

Inform the clients to bring their ID's and present them while checking in at the airport.

Sales Office Procedures:

- Check the client's ID and its validity.
- Match names in PNRs with names in IDs before issuing the tickets.
- Inform clients to present their IDs while checking in at the airport.

ID proof	Domestic flights	International flights
Saudis	National ID or Family card	Passport
Non-Saudis	Permanent residence	Passport

Saudi Arabian Airlines, GDS Sales Strategies

If you have any questions or comments, please contact: gdssupport@saudiairlines.com